




Thursday, May 6, 2024

8:00 a.m. Registration and Breakfast
Regency Ballroom BCD, Ballroom Level

9:00 a.m. NAIC President's Welcome
Andrew N. Mais,

risk and resiliency, advanced technology, and now, higher interest rates. Panelists will provide insights into what they thought 2024 would bring, how that has changed halfway through the year, and what they see on the horizon for the industry as the sector continues to evolve.

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- 1:45 p.m. Panel 3: Positioning for the Future Navigating the Investment Landscape
The impact of a changing climate on the insurance sector is not limited to the environment; the investment climate for insurers is also changing. Rates are up, inflation has cooled, and markets have been fluctuating. Panelists will discuss some of the key trends they are seeing and how they are navigating the everchanging investment landscape, including how investments are shaping other corporate policies.
Moderator: Scott A. White, NAIC Vice President and Commissioner, Virginia Bureau of Insurance
Craig Swan, Chief Executive Officer, Bermuda Monetary Authority
Ken Johnson, Managing Director, AM Best
Douglas Neumann, Executive Vice President and Chief Risk Officer, Athene Holding Ltd.
Pooja Rahman, Chief Risk Officer, Transamerica
- 2:45 p.m. Break
- 3:15 p.m. Panel 4: Improving Climate Resiliency, Strengthening Communities, Public/Private Partnerships and Insurance
Insurance supervisors in numerous jurisdictions are working on developing proactive solutions to addressing climate risks, notably focusing on strengthening resiliency efforts. In many instances, these efforts have produced strong public/private partnerships, with insurance supervisors assisting and facilitating consumer and industry initiatives. Panelists will focus on the evolution of public/private partnerships across the globe and the characteristics that make for successful programs.
Moderator: Chlora Lindley Myers, NAIC Most Recent Past President and Director, Missouri Department of Commerce and Insurance
Dieter Hendrickx, Head, Prudential Policy Insurance, National Bank of Belgium
Raghuvveer Vinukollu, Head of Climate Insights & Advisory, Munich Re US
Amy Chester, Managing Director, Rebuild by Design
- 4:15 p.m. Panel 5: AI/ML –Streamlining Operations, Optimizing Efficiency, Regulating Effectively
The incorporation of artificial intelligence (AI) and machine learning (ML) has been revolutionary, allowing insurers and supervisors to better manage processes and develop efficiencies within their respective organizations. However, with new technologies comes new risks and challenges, including providing the necessary oversight, both internal and external, over the systems. Panelists will provide a snapshot of the current state of play and ways in which technology will create a more effective and streamlined environment, as well as how supervisors can oversee it.
Moderator: Kathleen A. Birrane, Chair, Innovation, Cybersecurity, and Technology (H) Committee and Commissioner, Maryland Insurance Administration
Petra Hielkema, Chair, European Insurance and Occupational Pensions Authority
Padma Elmgart, Chief Technology Officer, Global Atlantic Financial Group
Dr. Zhiyu (Frank) Quan, Assistant Professor, University of Illinois Urbana-Champaign
- 5:15 p.m. Wrap-Up Remarks
- 5:20 p.m. Welcome Reception



Friday, May 17, 2024